Empowering student wellness. BUILDING COMMUNITY.



ADMINISTRATION

Norma L. Hernández
Executive Director

Dr. Peter Viavant
Medical Director

Suzanne Knapp
Business Manager

Jenny Maxon, RN
Manager of Clinic Operations

Carrie McGill, MA, LMHC
Mental Health Clinical Supervisor

Karene Gonzalez
Communications

BOARD OF DIRECTORS

Rodney Outlaw
Chair

Ting Anthes
Treasurer

Dr. Richard 'Dick' Simon
Secretary

Brent Cummings
Liz Fraser
Dr. Peter Viavant
Melissa Wilcox

Thank you for standing with The Health Center. ***Because of partners like you, students in Walla Walla Public Schools can see a registered nurse or talk with a licensed therapist right at Garrison, Pioneer, Lincoln, and Wa-Hi, at no cost to their families.*** For a student, that can mean the difference between struggling alone and having someone in their corner.

This past year, we completed over 3,000 appointments, saw hundreds of students, and 98% of students returned to class afterward. Enclosed is our annual report, which shows what your support makes possible: students getting care sooner, staying in class, and feeling supported at school, while parents are less likely to miss work. We hope you'll see yourself in its pages, because none of it happens without our community.

We are so grateful for your partnership. If you'd like to see our work in person or have questions about the report, we would love to connect. Our doors are always open, and we'd be glad to show you around.

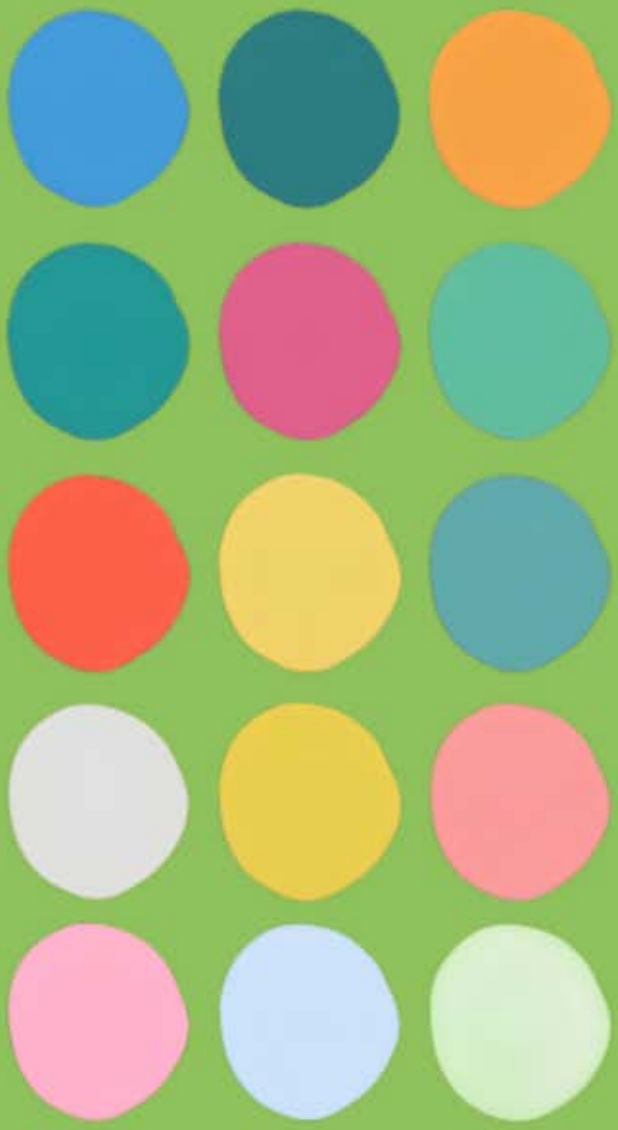
With heartfelt appreciation,

Rodney Outlaw, Board President
On behalf of the Board of Directors and the team at The Health Center

The Health Center

PO BOX 1075 | Walla Walla, WA 99362 | 509-525-0704 | help@thehealthcenterww.org | www.thehealthcenterww.org

Empowering student wellness.



BUILDING COMMUNITY.

The Health Center

Annual Report
2025-2026



Reflections From Our Executive Director, Norma Hernández

Five years of empowering student wellness, together.

Sitting down to reflect on my half-decade at The Health Center, what strikes me most is how quickly it's flown by and how much has happened in that time. Fun? Absolutely. Easy? Not even close. But some of our best moments came directly from our hardest ones. We reopened our doors in the middle of COVID, right as Lincoln, Wa-Hi, and Pioneer were in the middle of campus remodels, and somehow still helped keep both staff and students steady through it all. With fewer resources and a smaller team than we needed, we got creative fast, learned to juggle a dozen things at once, and never lost our commitment or our sense of humor along the way.

In 2023, less than a year and a half later, thanks to many of you, we opened our fourth school-based clinic at Garrison Middle School. Demand grew so quickly that by year two, we had to hire a second therapist to meet it.

This past year, that same story played out at Pioneer Middle School. Mental health services were in high demand, so this spring we worked with the school to secure space for a second therapist and for medical services. With more staff than ever, we've developed new clinical processes, reorganized our team, and improved communication between our staff and the schools we serve.

Non-profits everywhere are navigating real uncertainty right now, and our community and grantors have shown up for us, keeping our doors open so we can continue serving the students who need us most. That deserves real celebration and gratitude. The need is constant, and so is our commitment. Because of you, we get to show up for students every day. Together, we're doing great things and building a stronger community. To our team, our Board of Directors, Walla Walla Public Schools, and our school partners: thank you for making this work possible. Thank you for standing with us.

There aren't enough words to express how grateful we all are.



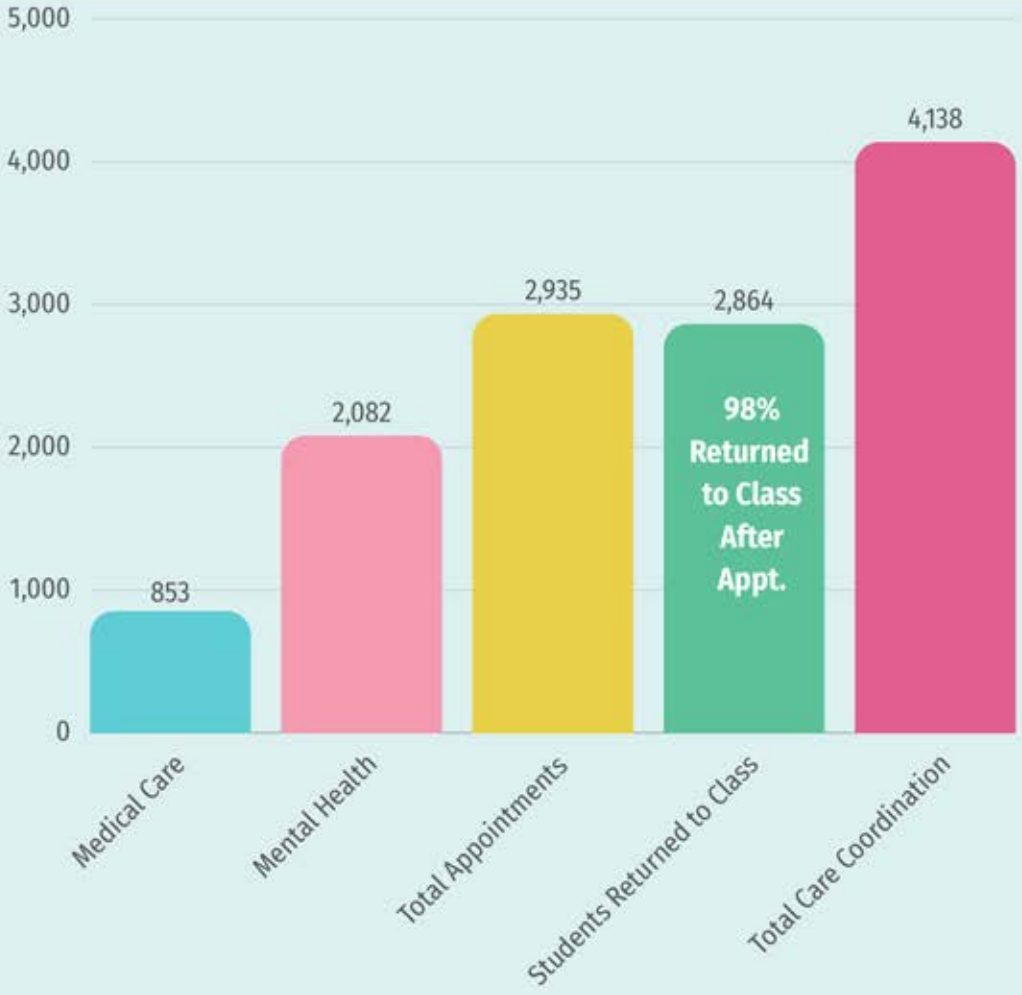


Numbers That Matter

ON AVERAGE

OUR CLINICS, PER SCHOOL MONTH

- completed **325** mental health and medical appointments
- completed **231** mental health appointments
- completed **94** medical appointments
- served **108** individual students for mental health
- served **203** individual mental health and medical students
- care coordinated **460** times



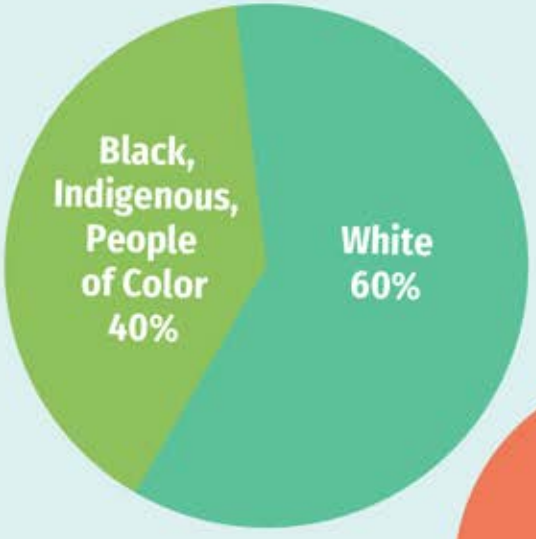


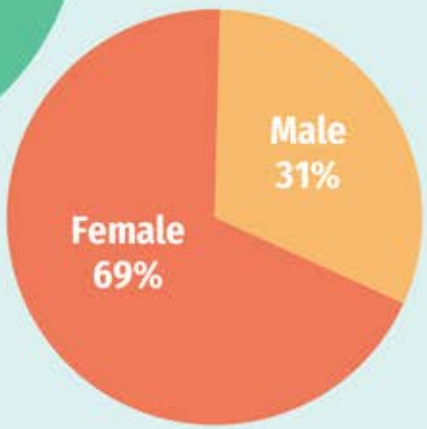


WHY SCHOOL-BASED CLINICS MATTER

Research suggests students' attendance improves after they connect with mental health care at school. When care is on campus, parents don't have to leave work and students don't have to leave class. At The Health Center, 98% of students return to class after their appointment.

Sources: The Community Guide (CDC-supported review of school-based health centers); Journal of Adolescent Health attendance study, 2023.



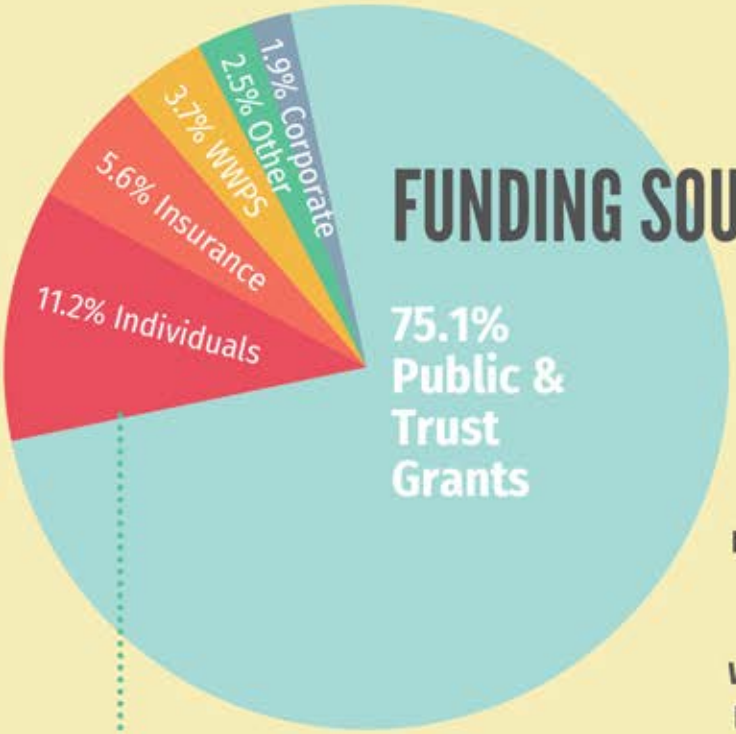


DEMOGRAPHICS

4% OF THE STUDENTS WE SERVE FACE HOUSING INSTABILITY

7% OF THE STUDENTS WE SERVE IDENTIFY AS LGBTQ+

Fueling the Mission



FUNDING SOURCES

"Every dollar is a promise: healthier students, stronger futures, and a community that shows up. Together, we're empowering student wellness and building a community that makes it possible."

—Rodney Outlaw, Board President

	June 30, 2026	June 30, 2025
Assets	$1,141,563	$739,661
Liabilities	$11,111	$4,832
Equity	$1,130,452	$734,829
Income		
Public Grants	$575,794	$463,188
Foundation & Trust Grants	$434,376	$148,658
Individual Contributions	$151,119	$60,180
Corporate Contributions	$24,461	$35,941
Walla Walla Public Schools	$50,000	$40,000
Insurance Reimbursement	$75,693	$76,331
Program Service Revenue	$1,029	$1,575
Other Revenue	$33,178	$25,979
TOTAL INCOME	**$1,345,650**	**$851,852**
Expenses		
Personnel	$819,756	$729,315
General & Administration	$104,176	$95,387
Program Materials	$26,408	$36,426
TOTAL EXPENSES	**$950,340**	**$861,128**
NET INCOME	**$395,310**	**($9,276*)**

***The 2024-2025 net loss reflects timing differences between project expenses and grant reimbursements. Income grew in 2025-2026 thanks to a significant increase in grant funding and individual contributions.**

In Their Words

"You have no idea how much I appreciate that you are able to help me." –Student

"I used to lose half a day of work every time my child needed care. Now they get help right at school and go back to class. It's a huge relief." –Parent

"The space that we create at The Health Center offers some students the only judgment-free zone they have experienced."
–Laura, The Health Center Mental Health Therapist

"Thank you for giving me a safe space to talk about everything I need to." –Student

"This was really helpful to just come in and talk to someone. I'm glad you guys are here!" –Student

"Thank you for helping our students and continuing to offer great services at Wa-Hi!"
–Wa-Hi Staff Member

"Having mental health support and medical services provided through The Health Center at school helps break down barriers to accessing care. Students can receive the support they need in a familiar, accessible setting and can spend more time in class, staying focused and engaged in their learning. We appreciate having this resource right at our school–so valuable."
–Nicole Fish, Garrison Assistant Principal

"The ability to be a safe space that kids trust and to be able to professionally intervene when needed is quite literally a lifeline for some."
–Jenn, The Health Center RN

Valley Giving Guide

Valley Giving Guide 2026

During Valley Giving Guide 2025, **we set a goal of $45,000 and raised over $75,000!** Our community once again showed how much it believes in our work for students. Valley Giving Guide 2026 begins December 1, 2026. **From December 1-31st, please scan the above QR Code or visit valleygivingguide.org and join us in keeping students cared for!**

GRATITUDE

July 2025 - June 2026

Grants, Trusts & Corporate Contributions

Blue Mountain Community Foundation
Clara and Art Bald Trust
Clubb Family Community Support Fund
George T. Welch Trust
Greater Health Now
Harley Living Trust
Hayden Homes
Inatai Foundation
Mary Garner Esary Trust
Michael Murr Holdings
Murdock Charitable Trust
Providence Well-Being Trust
Public House 124
Running Waters Equity Fund
Sunny Day Foundation
Washington State Dept. of Health
Wildhorse Foundation
WW County Behavioral Health
WW Public School District
WW School District Foundation



Behind every name on this page are countless neighbors who also gave their time and dollars. Thank you for showing up for students.

Students walked into our clinics this year and found someone ready to help. That happened because of you. Thank you from all of us at The Health Center.

Every day, we get to walk beside our students on the path to a healthier future. By meeting students where they are, right at school, and providing no-cost medical and mental health care from licensed professionals, we break down the barriers that too often stand between students and the care they need.



OUR MISSION

The Health Center partners with students in a school-based setting to nurture their physical, emotional, and social well-being, empowering them to thrive and reach their fullest potential.

509.525.0704 | help@thehealthcenterww.org
www.thehealthcenterww.org